

United States Postal Service®

INDUSTRYALERT

December 29, 2022

Elimination of Corporate Accounts – Updated Information

The United States Postal Service is discontinuing the United States Postal Service Corporate Accounts (USPSCA) method of payment. USPSCA includes Express Mail Corporate Accounts (EMCA) and Priority Mail Express Manifest Accounts (PMEM). In January 2023 we will begin closing inactive accounts and will be closing all USPSCA accounts by **July 1, 2023**.

External Customers who currently use USPSCA as a payment method are encouraged to switch to an available alternative. Alternative methods of payment may include Click-N-Ship (CNS), Electronic Verification System (eVS), USPS Ship, ePostage, PC Postage or Meter.

Customers should contact their Sales Account/BSN Representative, if assigned one, or their local Post Office, for assistance with USPS Product/Service account migration.

Questions regarding Account Migration options please send to MSSC@usps.gov.

Any accounts with a balance can request a refund through the resources listed below:

- Customers should contact the Mailing & Shipping Solutions Center (MSSC) @ MSSC@usps.gov for assistance.
- Please include a request for refund with a signed authorization on letterhead, EMCA #, business name and location.

Accounts with a negative balance after July 1, 2023 will be sent to Accounts Receivable for collection. Customers can make payments to negative accounts by contacting the MSSC using link above.

For questions regarding the Elimination of Corporate Accounts, please email ShippingServices@usps.gov.

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